



Premier Voice

Premier Voice is a powerful, flexible, business-class phone solution that offers businesses both significant cost savings and increased business productivity.

Premier Voice is a "Hosted" voice solution. Calling and features are provided entirely by Proficient Telecom from its network operations center, rather than through a combination of telephone company services and a customer-owned PBX. Although similar to traditional telephone company Centrex service in that there is no requirement for a business or organization to own and operate a PBX, Premier Voice includes a much broader range of features and next generation enhancements than Centrex.

Premier Voice is great for companies and organizations with multiple locations, employees on the move, or a sales team that spends a great deal of time outside the office. Also, it is a perfect fit for businesses requiring live or auto attendant or a small call center.

Best of all, Premier Voice includes more than **20 Free Features** that will turn your phone into a revolutionary business productivity tool.

Premier Voice offers your business these important benefits:

- ✓ Outsourcing eliminates much of the expense of buying and maintaining a phone system.
- ✓ Easy Web-based administration using the CommPilot Group Portal.
- ✓ Increased employee productivity derived from advanced call control features.
- ✓ Included long distance and features provides significant cost savings compared to traditional telephone service.
- ✓ Better management of messaging through Unified Messaging platform.
- ✓ Increased communications continuity between and among office locations and home-based telecommuters.

Because each business has unique needs, pricing for Premier Voice is determined on a customer by customer basis. Typical customers will **save 20% to 40%** when compared to traditional telephone and data services.

To find out more information and receive a customized quote, call 1-800-734-7477.



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Premier Voice is available in 3 service plans which may be customized to add additional lines:

Premier Voice	Premier Voice-Small Office	Premier Voice-Medium Office	Premier Voice- Medium Office Plus
Included DID Numbers	5	15	25
Included Local Outbound Minutes	Unlimited	Unlimited	Unlimited
Included Local Inbound Minutes	Unlimited	Unlimited	Unlimited
Included Long Distance	1500 minutes	4000 minutes	6000 minutes
Enhanced 911	Included	Included	Included
Directory Assistance	Per Use	Per Use	Per Use
Local Number Portability	Yes, keep your existing phone numbers.	Yes, keep your existing phone numbers.	Yes, keep your existing phone numbers.
Included Email Accounts	25	25	25
Included Voice Mail Accounts	5	15	24
Standard Features	Included	Included	Included
Premium Features	Additional Charge	Additional Charge	Additional Charge
Additional DID Lines	Additional Charge Per Line	Additional Charge Per Line	Additional Charge Per Line



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Included Standard Features

Premier Voice service includes the following voice and messaging features:

- ▶ Anonymous Call Rejection
- ▶ Call Forwarding Always
- ▶ Call Waiting
- ▶ Call Forwarding No Answer
- ▶ Call Forwarding Selective
- ▶ Call Hold
- ▶ Caller ID
- ▶ Caller ID Block
- ▶ Call Return
- ▶ Call Trace
- ▶ Call Transfer
- ▶ Speed Dial 8 & 100
- ▶ CommPilot Group Web Portal
- ▶ Device Inventory
- ▶ Do Not Disturb
- ▶ Email
- ▶ Extension Dialing
- ▶ Hunt Groups
- ▶ Last Number Redial
- ▶ Loudspeaker Paging
- ▶ Three-way Calling
- ▶ Unified Messaging

Premium Features

The following Premium Features are available for an additional charge:

- ▶ Account Codes
- ▶ Alternate Numbers
- ▶ Authorization Codes
- ▶ Call Forwarding Ring Splash
- ▶ Call Forwarding Selective
- ▶ Call Intercept
- ▶ Call Park
- ▶ Call Pick-up
- ▶ Call Screening Via Digits Pattern
- ▶ Calling Line ID Blocking
- ▶ Call Line ID Delivery Per Call
- ▶ Simultaneous Ring
- ▶ Click-to-Call
- ▶ CommPilot Call Manager
- ▶ CommPilot Express
- ▶ CommPilot Personal Web Portal
- ▶ Distinctive Ring/Alert
- ▶ LDAP Directory Integration
- ▶ Music-On-Hold
- ▶ Outlook Integration
- ▶ Printable Group Directory
- ▶ Priority Alert/Ringing
- ▶ Selective Call Acceptance
- ▶ Selective Call Rejection
- ▶ Shared Call Appearance