



Select Voice & Data

Proficient Telecom's Select Voice & Data service gives your business key advantages of next-generation voice over IP telephony while leveraging your current PBX or key telephone system. Select Voice & Data is perfect for businesses that want to realize the cost-savings benefits Proficient Telecom provides, but have a specific reason to continue using their existing phone system and its features.

Like Premier Voice & Data, Select Voice & Data end-user setup and telephone numbers are administered using the CommPilot suite, but most end-user call control features, such as call transfer, call forwarding or call hold, are provided by the existing phone system or PBX.

In addition, because Proficient Telecom is providing both dedicated Internet access and voice services over the same broadband connection, all Select Voice & Data subscriptions include Voice QoS. Voice QoS is Proficient's end-to-end quality-of-service management. With Voice QoS, Proficient actively monitors all of your voice network elements and takes proactive steps to fix problems quickly.

Select Voice & Data is great for companies and organizations with multiple locations, employees on the move, or a sales team that spends a large amount of time outside the office.

Select Voice & Data offers your business these important benefits:

- ✓ A single source and point-of-contact for both voice and data services.
- ✓ Easy Web-based administration using the CommPilot Group Portal.
- ✓ Included long distance and features provides significant cost savings compared to traditional telephone service.
- ✓ Better management of messaging through Unified Messaging platform.
- ✓ Increased communications continuity between and among office locations and home-based telecommuters.

Because each business has unique needs, pricing for Select Voice & Data is determined on a customer-by-customer basis. Typical customers will **save 20% to 40%** when compared to traditional telephone and data services.

To find out more information and receive a customized quote, call 1-800-734-7477.



Select Voice & Data

Premier Voice & Data is available in 3 service plans which may be customized to add additional lines:

Select Voice & Data	Select Voice & Data - Small Office	Select Voice & Data - Medium Office	Select Voice & Data - Medium Office Plus
Included Internet Access	768 Kbps	1.5 Mbps	2.0 Mbps
Included DID Lines	5	15	25
Voice QoS	Included	Included	Included
Included Local Outbound Minutes	Unlimited	Unlimited	Unlimited
Included Local Inbound Minutes	Unlimited	Unlimited	Unlimited
Included Long Distance	1500 minutes	4000 minutes	6000 minutes
Enhanced 911	Included	Included	Included
Directory Assistance	Per Use	Per Use	Per Use
Local Number Portability	Yes, keep your existing phone numbers.	Yes, keep your existing phone numbers.	Yes, keep your existing phone numbers.
Included Email Accounts	25	25	25
Included Voice Mail Accounts	5	15	24
Standard Features	Included	Included	Included
Additional DID Lines	Additional Charge Per Line	Additional Charge Per Line	Additional Charge Per Line



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Included Standard Features

Select Voice & Data service includes the following voice and messaging features:

- ▶ Caller ID
- ▶ Call Forwarding Always
- ▶ Call Forwarding Busy
- ▶ Call Forwarding No Answer

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