



## Select Voice

Proficient Telecom's Select Voice service gives your business the major advantages of next-generation voice over IP telephony while leveraging your current key phone system or PBX. Select Voice is perfect for businesses that want to realize the cost-savings benefits Proficient Telecom provides, but have a specific need to continue using their existing phone system and its features.

Like Premier Voice, Select Voice end-user setup and telephone numbers are administered using the CommPilot suite, but most end-user call control features, such as call transfer, call forwarding or call hold, are provided by the existing phone system or PBX.

Select Voice is great for companies and organizations with multiple locations and PBXs, employees on the move, or a sales team that spends a great deal of time outside the office.

### Select Voice offers your business these important benefits:

- ✓ Easy Web-based administration using the CommPilot Group Portal.
- ✓ Included long distance and features provides significant cost savings compared to traditional telephone service.
- ✓ Better management of messaging through Unified Messaging platform.
- ✓ Increased communications continuity between and among office locations and home-based telecommuters.

Because each business has unique needs, pricing for Select Voice is determined on a customer-by-customer basis. Typical customers will **save 20% to 40%** when compared to traditional telephone and data services.

**To find out more information and receive a customized quote, call 1-800-734-7477.**



## Select Voice

Select Voice is available in 3 service plans which may be customized to add additional lines:

Select Voice	Select Voice-Small Office	Select Voice-Medium Office	Select Voice - Medium Office Plus
Included DID Lines	5	15	25
Included Local Outbound Minutes	Unlimited	Unlimited	Unlimited
Included Local Inbound Minutes	Unlimited	Unlimited	Unlimited
Included Long Distance	1500 minutes	4000 minutes	6000 minutes
Enhanced 911	Included	Included	Included
Directory Assistance	Per Use	Per Use	Per Use
Local Number Portability	Yes, keep your existing phone numbers.	Yes, keep your existing phone numbers.	Yes, keep your existing phone numbers.
Included Email Accounts	25	25	25
Included Voice Mail Accounts	5	15	24
Standard Features	Included	Included	Included
Additional DID Lines	Additional Charge Per Line	Additional Charge Per Line	Additional Charge Per Line



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### Included Standard Features

Select Voice service includes the following voice and messaging features:

- ▶ Caller ID
- ▶ Call Forwarding Always
- ▶ Call Forwarding Busy
- ▶ Call Forwarding No Answer

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